

REGIONAL BAHÁ'Í COUNCIL OF THE SOUTHERN STATES

August 4, 2007

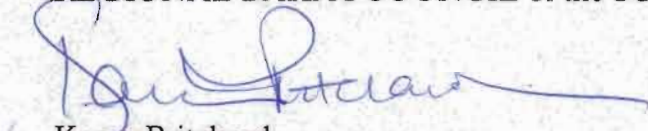
John Heintz, Director Design Services
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Dear John and the entire DalmoWorks staff,

It's been more than a pleasure to work with you in developing our website. In spite of the uncertainty, confusion and techno-illiteracy we brought to the table, you were able to pull it off with professionalism, insight and a major touch of class. Beyond the technical expertise and the eye for what works on the web, you listened well, communicated clearly, asked the right questions, and handled our never-ending requests with care and patience. We truly were "accompanied" in this learning process and that's a rare and valued relationship in today's world.

Thanks to you, each and all, for making us look SO GOOD!

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Karen Pritchard
For the Council