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June 20, 2006

Mr. John Heintz  
Director, Design Services  
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Dear John:

Please allow this letter to confirm our satisfaction with the final look and feel of our website. As you are aware, our firm had very specific ideas about how we wanted our site to look and function, and we wanted every detail to be correct. Although it took us a number of revisions to get where we wanted to go, you and Tania showed great patience with us as we wrestled with how to accomplish our goals. We appreciate your cooperation in achieving the end result that we all wanted – a site that reflects our firm's commitment to traditional values while providing readily accessible information about our practice and our lawyers.

It has now been several months since the site "went live," and we are quite happy with the timeliness with which your team has posted new information and updated existing information. Thanks again for your help.

Very truly yours,



Kevin D. Johnson