

November 28, 2006

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Dear John and Tania,

As Thanksgiving approaches and I reflect on giving thanks for the wonders in my life, I choose you to be included in my list. When you started working with me nine years ago I thought I would remain helpless and forever computer illiterate. I'm certain you were tempted to give up on me from time to time. That you never did says volumes about your patience and your perseverance. Today, I'm able to keep up with the best of them and consistently perform in the top 10 among almost two hundred realtors in our area.

The web site that you recently created for me has generated leads, positive feed-back and I know for a fact, more business for you. This is as it should be. Your focus and talent in tailoring content and design to the personality as well as to the business of each individual is exceptional. I also appreciate your prompt attention to detail and any internet problems that arise.

All in all, I have much to be grateful for! I'll call you when I'm in Florida. We'd love to meet you for dinner.

Warm regards and best wishes for a healthy and successful New Year,

  
Adrienne